CLUSE
AUSTRALIA & NZ

WARRANTY CLAIM FORM

Please refer to the warranty document provided with your purchase to ensure the problem is covered by the warranty. **If you are unsure please call or email us before sending the item.**

Tel: +61 2 9363 9990

Australian Eastern Time Zone

hello@heartandgrace.com.au

Simply print this form, fill it out and send it with the claimed item to:

CLUSE Australia & NZ
Suite 505, 195 Macquarie St
Sydne NSW 2000

Once we've received and evaluated the item we will email you with a progress update.

PLEASE NOTE:
It is your responsibility to ensure returned items are packed well and are protected from damage in transit.
We suggest you use a return method that enables you to track the parcel as we do not accept responsibility for goods lost in transit.
The General Warranty Under Australian Consumer Law states 'The consumer will bear the expense of claiming the warranty.' This includes the cost of returning the goods to us.

Complete this section with information from the Tax Invoice / Order emailed to you when you placed the order on cluseaustralia.com.au	**Tax Invoice / Order Number** :
	Order Date :
	Invoice To :

Item description	Code	Reason for Warranty Claim

Your name:
Your phone number:
Your email address:
Your return postal/delivery address:

Please be sure to include this form with your return so we know who it's from and where to return it.