RETURN & EXCHANGE FORM

If for any reason you are not happy with your online purchases from CLUSE AU & NZ we will happily exchange or refund your purchases provided that the product is returned to us in its **original condition within 7 days from receiving date.**

Simply print this form, fill it out and send it with your purchases to:

CLUSE Australia (returns)
Suite 505, 195 Macquarie St
Sydney NSW 2000

Once we've received and evaluated the returned items we will email you with a progress update on the requested exchange, refund or credit note.

OUR HASSLE FREE RETURNS POLICY

- All returns to be received within 7 days of receiving date

- All returns to be received by us in the original unworn condition in which they were sent and must include all packaging, tags, warranties, leaflets, free gifts etc originally supplied by us.

- SALE or discounted items can be happily exchanged or credited but are not available for refund.

- We do not offer exchange, credit or refund on customised and/or special order goods.

- Returns that are incomplete, damaged, worn or returned without their original packaging, tags, warranties, leaflets, free gifts etc originally supplied by us may not be accepted and may be sent back to the customer at the customers expense.

Complete this section with information from the Tax Invoice / Order emailed to you when you placed the order on cluseaustralia.com.au	**Tax Invoice / Order Number** :
	Order Date :
	Invoice To :

Description	Code	Qty	Reason for Return	Return/Exchange
				☐ Refund ☐ Credit Note ☐ Exchange
				☐ Refund ☐ Credit Note ☐ Exchange
				☐ Refund ☐ Credit Note ☐ Exchange

If you have chosen to exchange, please provide product code(s) of replacement item(s):

Please be sure to include this form with your return so we know who it's from and what you would like us to do.